# Feedback and Complaints

Date of Submission:

Name of person submitting:

(You can remain anonymous if you wish)

Details of Feedback or Complaint:

Please note that all information submitted will remain confidential and will only be disclosed if required by law or appropriate in the circumstances. If you have registered a complaint with us, or provided us with feedback that needs a response, please be aware that CCF will process your submission in the timeliest manner possible. If you wish to raise your complaint with an external provider (ie NDIS, DVA, MASS or SCUH) we are more than happy to help you facilitate this. We aim to keep you involved and informed though if you require any support or assistance with your submission, or require help once its submitted, please contact CCF on 0410 983 101 or email at ccfootwear@gmail.com.